



REVITALIZE

MOBILE IV HYDRATION

Revitalize Mobile IV Hydration

Terms & Conditions

Last Updated: November 26, 2025

Welcome to Revitalize Mobile IV Hydration ("Revitalize," "we," "our," or "us"). These Terms and Conditions ("Terms") govern your access to and use of our mobile IV hydration services throughout Arizona, including any related websites, communications, or scheduling platforms. By booking or receiving services from Revitalize, you agree to these Terms.

1. Services Provided

Revitalize provides mobile IV hydration therapy, vitamin infusions, and wellness-focused treatments delivered by qualified medical professionals. All treatments are administered following Arizona state regulations and medical standards.


Services may include, but are not limited to:

- IV hydration therapy
- Vitamin/mineral infusions
- Immune support treatments
- Recovery/hangover support
- GLP-1 supportive hydration therapy
- Other wellness services as offered

Revitalize reserves the right to modify, discontinue, or update services at any time.

2. Medical Disclaimer

Revitalize does not diagnose, treat, or cure medical conditions. Our services are elective wellness services and are **not** a substitute for medical advice, treatment, or emergency care.

 602-574-3838

 revitalizemobileiv@gmail.com

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You agree to:

- Consult your personal physician before receiving any treatment, if advised
- Disclose all relevant medical history, allergies, medications, and conditions
- Seek emergency medical care for urgent health concerns

Revitalize may refuse service if:

- The provider determines treatment is unsafe
- Necessary medical information is not disclosed
- Contraindications are present

3. Eligibility Requirements

To receive services, you must:

- Be at least 18 years old, unless with parental/guardian consent
- Provide valid identification
- Complete all intake and consent forms **truthfully**


Pregnant or breastfeeding clients may be restricted from certain treatments.

4. Consent to Treatment

By booking a session, you consent to:

- Evaluation by a licensed medical professional
- Vital signs monitoring (if required)
- Administration of IV fluids, vitamins, and medications as selected
- On-site assessment to confirm treatment eligibility

You may withdraw consent at any time; however, fees for services already provided will apply.

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5. Payment & Billing

Revitalize accepts payment at the time of service. All prices are disclosed prior to treatment.

Accepted payment methods may include:

- Credit/debit card
- Cash
- Mobile payment platforms

5.1 Refund Policy

- Completed services are **non-refundable**.
- Appointments canceled less than 4 hours before the scheduled time may incur a cancellation fee.
- Travel fees may apply for locations outside standard service areas.

6. Scheduling & Cancellations

Appointments are subject to provider availability.

You agree to:


- Provide accurate location details
- Ensure safe and accessible treatment environment
- Notify Revitalize of any delays or changes

Revitalize reserves the right to cancel or reschedule appointments due to:

- Provider safety concerns
- Severe weather
- Medical contraindications
- Scheduling conflicts

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7. Client Responsibilities

Clients must:

- Stay seated or reclined during treatment
- Follow all post-care instructions
- Immediately report discomfort or adverse reactions
- Maintain a safe environment for the provider

If unsafe or inappropriate behavior occurs, services will be terminated immediately without refund.

8. Liability Waiver

By receiving services, you agree to release Revitalize and its staff from liability for:

- Minor complications such as bruising, swelling, or discomfort
- Delayed reactions from medications, vitamins, or supplements
- Medical issues arising from undisclosed health information

Revitalize is not responsible for:


- Adverse outcomes caused by inaccurate information provided by the client
 - Reactions outside the provider's control
 - Pre-existing medical conditions
-

9. Privacy & Data Collection

Revitalize collects and stores information necessary to provide safe and compliant medical services.

Information collected may include:

- Name, date of birth, and contact information
- Medical history, allergies, and medication list
- Service history and treatment notes
- Payment and billing information

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9.1 How We Use Your Information

- To deliver safe IV hydration services
- To maintain medical records as required by law
- To process payments
- To confirm appointments and send communications

We do **not** sell personal information.

10. Telecommunications Consent

By booking with Revitalize, you consent to receive:

- Appointment confirmations
- SMS/phone reminders
- Email communications related to services

You may opt out of non-essential communications at any time.

11. Safety & Environment Requirements

The client must ensure a suitable treatment area, which includes:


- Clean, safe indoor environment
- Adequate lighting
- Safe access for provider and equipment

We reserve the right to refuse service if the environment is unsafe.

12. Emergency Situations

Revitalize staff may call emergency services (911) if:

- A client experiences a severe medical reaction
- The provider determines the situation requires emergency medical care

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- Clients are responsible for any associated costs.

13. Intellectual Property

All website content, branding, logos, and materials are the property of Revitalize and may not be copied or reproduced without written permission.

14. Changes to Terms & Conditions

Revitalize may update these Terms at any time. Updated versions will be posted on our website and effective immediately.

15. Governing Law

These Terms are governed by the laws of the State of Arizona.

Any disputes must be resolved in Arizona courts.

16. Contact Information

For questions or concerns, contact us at:

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By booking or receiving services, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

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